Fifth Amended Executive Directive Seven (2020)

Directing the Commissioner of the Department of Motor Vehicles to Further Extend Certain Administrative Actions to Support the Department’s Phased Reopening

Importance of the Issue

Executive Directive Seven (2020) initially issued on March 17, 2020, directed the closure of Department of Motor Vehicle (DMV) Customer Service Centers (CSC), DMV 2 Go, and DMV Connect locations statewide effective March 18, 2020, as part of the Commonwealth’s response to and mitigation of the spread of the novel coronavirus (COVID-19) and its effects on Virginians. The Third Amended Executive Directive Seven (2020) issued on May 27, 2020, extended the validity of every driver, vehicle, special identification, and driver credential due to expire on or before July 31, 2020, for up to 90 days not to exceed August 31, 2020. The Fourth Amended Executive Directive Seven (2020) issued on June 25, 2020, extended the validity of every driver, vehicle, special identification, and driver credential due to expire on or before July 31, 2020, for up to an additional 90 days not to exceed October 31, 2020.

Since that time, the Virginia Department of Labor and Industry (DOLI) adopted § 16VAC25-220 Emergency Temporary Standard (ETS) on July 15, 2020, which became effective July 27, 2020, placing additional restrictions on Virginia employers to protect the health and general welfare of Virginia residents. Third Amended Executive Order Sixty-One (Public Health Emergency Three), Amended Executive Order Sixty-Two (Public Health Emergency Four), and Amended Executive Order Sixty-Five (Public Health Emergency Six), impose restrictions related to the pandemic, and the DOLI regulations further impact DMV operations. Together, these make additional actions necessary to maintain the validity of Virginian’s driver and special identification credentials.

DMV has continued a phased reopening of the DMV Customer Service Centers (CSC) and DMV Connect locations to the public, with limited operations by appointment and in compliance with the governing regulations. As of August 24, 2020, 68 of the 75 DMV CSCs have reopened and with full subscription of available appointments.

To help mitigate the challenges to providing Virginians services to maintain credentials while responsibly operating during this pandemic, by mid-September DMV will offer eight-year credential holders who are currently required to renew in-person the option to obtain a two-year credential without requiring an appointment for an in-person visit to a CSC. While this will reduce the need for thousands of appointments and in-person visits, there will remain thousands
of new customers each month who will continue to be impacted by the operating restrictions required to protect the health and general welfare of Virginia residents.

Therefore, by virtue of the authority vested in me as Governor under Article V of the Constitution of Virginia, § 44-146.17 of the Code of Virginia, and my continuing and ultimate authority and responsibility to act in such matters, I direct the DMV to undertake the following measures to provide customers additional time to obtain an appointment for in-person visits needed to renew their credentials:

- Extend the validity of every driver and special identification credential not previously extended and due to expire between August 1, 2020, and October 31, 2020, for 60 days from the expiration date on the face of the credential; and

- Extend the validity of every driver and special identification credential not previously extended and due to expire between November 1, 2020, and November 29, 2020, for up to an additional 29 days from the expiration date on the face of the credential not to exceed November 30, 2020.

**Effective Date of this Amended Executive Directive**

This Executive Directive shall be effective from August 28, 2020, and shall remain in full force and effect unless rescinded or further amended.

Given under my hand and under the Seal of the Commonwealth of Virginia, this 28th day of August, 2020.

Attest:

Kelly Thomasson, Secretary of the Commonwealth